



Driven by a love of plants, Pure Sunfarms is one of Canada's largest, single-site, licensed producers of high-quality, greenhouse-grown cannabis based in BC's Fraser Valley (Delta). We are proud to bring together individuals from a wide breadth of industries, backgrounds, and experiences, and promote a culture of belonging where everyone can truly be themselves – in every form of expression that is natural to them. This is our priority and guiding light at Pure Sunfarms, driving our uncompromising approach to quality and success within the Canadian recreational cannabis market. We believe our differences are our strengths, letting us look at cannabis in a whole new light.

Reporting to the Director, IT & Security the Manager, Information Technology will have overall accountability in ensuring stable and secured operations of the Pure Sunfarms IT infrastructure. This role will implement, develop, and improve IT Service Management processes and will be responsible for the design, implementation, execution, quality and governance of how IT is managed.

ESSENTIAL FUNCTIONS

- Manage, motivate, lead, and develop a team of IT professionals.
- Manage, administer, govern, and develop a modern IT infrastructure.
- Responsible for all desktop, server, on-prem and multi-cloud infrastructure, and facility devices and equipment.
- Develop, maintain, review, test, and improve backup, disaster recovery, and business continuity plan.
- Responsible for security of information systems, all cybersecurity initiatives, network security, and endpoint protection.
- Maintains adherence to company IT security policies.
- Lead large IT projects, including the design and deployment of new IT systems and services.
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure.
- Works with other managers in IT & Security to maintain the IT service catalogue.
- Maintains IT operations and IT service management following recognized methodologies.
- Maintains IT GRC, and SOX compliance in IT information systems.
- Maintains GMP requirements related to IT infrastructure.
- Work with all members of the IT team to develop and support business IT needs.
- Responsible for hiring, terminating, leading, and mentoring members of the IT infrastructure team.
- Responsible for conducting performance reviews, setting goals, and promotion professional growth of the IT infrastructure team.

OTHER DUTIES

We work in a fast pace environment, rolling up our sleeves to build something bigger than ourselves. Other duties may arise from time to time/most of the time and as a team, we look to support each other.

YOUR BRAND, YOUR STORY

We already know you love working with information technology, but we want to know more about your strengths. You're good at the following:

- 5+ years of experience in IT Management roles.
- Excellent working knowledge of modern IT infrastructure, desktop environment, cybersecurity practices, next-gen firewalls and modern IT service management.
- 3+ years of experience in supporting and maintaining an ERP and other enterprise systems.
- Experience leading large IT projects and rolling out IT infrastructure utilizing multiple complex technologies.
- Experience in retail and agriculture an asset.
- Superior communication and interpersonal skills.
- Ability to meet deadlines and manage project delivery.
- Excellent report-writing and presentation skills.
- Critical thinking and problem-solving capabilities.
- Excellent documentation and diagramming skills.
- Highly detailed and goal orientated, comfortable with regulatory research, and very well organized.
- Experience with ITSM tools and platforms including Atlassian stack, and ServiceNow.
- Familiar with ITSM methodologies including ITIL.
- Familiar with IOT devices and management.
- Proficiency with Azure, AWS, and GCP cloud environments.
- Proficiency with mobile device management platforms and solutions.
- Proficiency with web, compute, and storage systems and services.
- Hands-on experience with backup infrastructures including: VEEAM, Virtual tape libraries, virtual storage gateways, blob storage, AWS S3 and Glaciar.
- Experience with database systems of SQL and NoSQL, MongoDB etc.
- Familiar with security systems, and video surveillance in a primarily PoE environment.
- Knowledge or experience with Fortinet FortiGate and Cisco Meraki MX cloud managed infrastructure.
- Knowledge or experience with SecureWorks and other log analyzers and SOC tools.
- Working knowledge of project management, with agile and scrum experience.



Information Technology Manager

Job Profile

- Ability to work independently with a goal orientated approach.
- Must work well with others in a driven, social, and entrepreneurial environment.
- Incredible at managing your time while working on multiple projects and flexible enough to meet ad hoc regulatory requirements of the licensed site.
- Knowledge of the Cannabis industry, particularly PIPEDA and other Acts and best practices for handling data.
- Must have the ability to maintain and pass an RCMP criminal record check and obtain security clearance.

At Pure Sunfarms, we are growing our team with the same care we devote to growing our plants. We're proud of the diverse and inclusive culture that we've built and are excited to learn more about your experiences and how you can contribute to Pure Sunfarms and the cannabis industry.

Please send your resume directly to careers@puresunfarms.com